



**Highland Park, MI
Water Meter Replacement
Water Meter Installation Project**

Mandatory Water Meter Installation

Dear City of Highland Park Water Customer,

The City of Highland Park is installing new water meters in its service area and has contracted **Utility Metering Solutions** to complete the installation of these meters.

Please visit Utility Metering Solutions 24-hr online scheduling service at www.umsonlinescheduling.com to schedule an appointment to perform this work. You may also call to set an appointment at (800) 563-7015, option 2, during the hours of 8:00am to 5:00pm Monday through Friday. Appointments can be scheduled for your convenience Monday through Friday 8:00am to 5:00pm. Evening and weekend appointments are available upon request. Appointments must be scheduled within 1 week of receiving this letter.

There is no cost to the customer for this meter replacement, but you must have your water meter replaced to be in compliance. To install the new water meter:

- Utility Metering Solutions will need to gain access to the service line area inside your home or business
- The area should be clear and accessible. Valves should be in working order.
- An adult 18 years old or older must be present at the time of installation.

You will be asked to schedule an appointment spanning a two-hour block of time. The installer will arrive to complete the meter installation work within the two-hour time frame. The installation should take approximately 30-60 minutes.

Utility Metering Solutions is an experienced meter installation contractor. All installers will have ID, wear uniforms, travel in marked vehicles and have completed background checks.

The City of Highland Park and Utility Metering Solutions thank you for your cooperation in making this a successful program.

Please note: This process began Monday November 9th with the business accounts.

